 ENTERPRISE DATA CENTER FORUM

The Enterprise Data Center Forum (Forum) is a mutually interactive exchange of knowledge and experience between those who have experienced substantial success in the operation of their enterprise level critical data center facilities. Participants interact frequently via e-mail, phone, and through a secured website; quarterly by conference call; and in person one-to-two times annually. Conferences are conducted at participant’s locations or nearby hotels and include a tour of the host’s facility. By maintaining an open dialogue with accomplished peers, participants leverage the latest information available to optimize continuous operation. Group size is generally limited to ten company participants.

Conference calls
- Ninety minute session each quarter
- Agendas pre-planned to include:
  - Review of current projects and issues at each participant’s operation
  - Shared successes, lessons learned, risks encountered
  - Questions for the group on new challenges encountered

Conferences
- Two and one half days each, starting on Tuesdays
- Spring and/or fall
- Agendas pre-planned to include:
  - Procedures and processes exchange
  - Optional presentations on unique processes, technologies, lessons learned
  - Facilitated open discussions
  - Staff presentations (operations management/electrical/mechanical)
  - Facility tour
  - Roundtable on vendor/service provider experiences

Web site
- Advance warnings of product and equipment risks, as received from participants, staff, manufacturers; with recommendations from Forum staff
- Posted contact information for all participants
- Interactive discussion board for immediate feedback on current issues, questions
- Posted conference and conference call summaries, presentations, white papers, survey results, member requests for information

Surveys
- For specific subjects when requested by participants

Participation
- Organizations with substantial experience in critical data center operations
- No solicitation is permitted
- Conference attendance by two or more individuals from each participating company; at least one consistent individual for continuity